

## ThinPrint Enables Cloud Provider Swing to Deliver High-Quality Nursing Care



- **Task:** Swing offers its out- and in-patient nursing care customers cloud solutions for managing their client data, planning care services and invoicing. Because all services are planned, documented on paper and billed by invoice, printing for Swing customers is business-critical. The challenge is one of managing high printing volumes, without adversely affecting quality standards or billing times.
- **Solution:** Microsoft Remote Desktop Services are ideal for making applications available as a cloud service – if it were not for printing. To deal with this important, business-critical task, Swing decided to complement Microsoft Remote Desktop Services with ThinPrint technology and concluded a service provider contract with ThinPrint.
- **Result:** Thanks to ThinPrint's Driver Free Printing technology, the administrative workload for driver installation for locally used printers on the server has been eliminated. This, as well as compression of print data and bandwidth control ensures improved performance and stability of server systems. Thanks to ThinPrint and Swing, nursing staff have an accurate overview of schedules and rounds, of performed services and of medically relevant client details at any time.
- **Customer:** "ThinPrint is the perfect printing solution for our cloud solution. Our customers in the care sector constantly need to print important documents. ThinPrint always delivers fast results. And we – as cloud providers – don't even need to know which printers are installed locally." *Daniel Fischer, Managing Director of Swing GmbH.*



**Industry:** Cloud-based service provider (nursing)

**Solution:** ThinPrint for SaaS

**Environment:** Microsoft Remote Desktop Services