

Rio Tinto Dampier Salt

- **The challenge:**
Centralising data and application delivery with Citrix XenApp created a big challenge for Rio Tinto Dampier Salt: How to provision local printing services at remote office locations. Bandwidth to remote mining sites in the North West of Australia is often limited, and printing office documents over a WAN can impact the end user experience.
- **The solution:**
The combination of ThinPrint Engine on the central print server and ThinPrint Client embedded into Fuji Xerox MFDs at sites ensures fast and reliable printing throughout the Rio Tinto Dampier Salt network without a high bandwidth overhead.
- **Customer feedback:**
“The relatively small bandwidth available at our remote sites has presented many challenges for us. In addition to ICA traffic, we need to accommodate virus definition updates, VoIP, Windows OS updates and Active Directory traffic down network connections as small as 512 kbit/s. ThinPrint efficiently compresses spool jobs thereby preserving valuable bandwidth. We have used ThinPrint for over a decade: it just works!” *Peter James IT Superintendent Dampier Salt Limited*

RioTinto



Industry:
Mining

Partner:
BASScom

ThinPrint Products:
ThinPrint Engine, ThinPrint embedded Client (Fuji Xerox printers)