

## Punctual and Reliable Delivery with ThinPrint

- **Task:** The cloud service provider Dr. Netik & Partner hosts applications for its retail clients, mostly firms with branch offices who use the systems for invoice processing, creating delivery receipts, and for order & purchase documents. Printing documents remains extremely important for business and Dr. Netik & Partner wanted to enable its clients to use printers with specialized functions.
- **Solution:** Dr. Netik & Partner upgraded their Microsoft Remote Desktop Services and Citrix XenApp environment with ThinPrint technology. Within the scope of their ThinPrint partnership, Dr. Netik & Partner now provides their clients with a reliable printing system in the cloud.
- **Result:** Customers' branch offices benefit from rapid printing with bandwidth control and print data compression, even for high printing volumes. One main advantage is that customers use any printer models they want with Driver Free Printing technology. Even special receipt and bill printers can be used and driver conflicts on the servers are avoided, ensuring stable applications. Thanks to Dr. Netik & Partner and ThinPrint, retail store branches view delivery orders and purchase confirmations at any time and goods are delivered on time.
- **Quote:** "For us as a service provider, system reliability is the deciding factor. Our customers rightly demand stable applications together with fast and reliable printing. With ThinPrint, both these things work excellently, even with large print jobs." *Heimon Hinze, Managing Director of Dr. Netik & Partner GmbH*



**Industry:**

Cloud-based service provider  
(retail)

**Solution:**

ThinPrint

**Environment:**

Microsoft Remote Desktop  
Services & Citrix XenApp