

Weinmann Aach AG

Customer: As an innovative metallic trading company, [Weinmann Aach](#) supplies more than 40 trucks a day to trade, industry and commercial customers with an “ordered today – delivered tomorrow” approach. Over 120 employees are on hand with expert knowledge of the product range, which covers almost all customer requirements for profiles, tubes and sheets in steel, stainless steel and aluminum.

Challenge: Employees should be able to change their default printer independently in the event of printer failures or other problems. In addition, fixed workstations such as trainee or field service workplaces, are to be automatically connected to the nearby printers. Likewise, 60 remote users connected via a Microsoft RDSH should be enabled to print quickly without impacting bandwidth.

Solution: [ThinPrint Engine](#) is used on a central print server. With ThinPrint's [Printer Self Service](#), users can easily, and, without having to rely on an administrator, choose their own default printer as well as make and save their favorite settings for all printers. In addition, ThinPrint compression, SpeedCache and streaming are used for optimized printing in branch offices.

Result: *“Stable, rapid printing and the possibility for employees to help themselves in a very simple way has considerably reduced our administrative workload. Users no longer stop working just because printing is slow or a printer fails.”* **Sascha Platz, IT Manager, Weinmann Aach**



- **Vertical:** Retail
- **Solution:** ThinPrint Engine