

Reference Diagnostic Center for Population & Animal Health

Challenges:

Before ThinPrint, there was no easy to use and manage system to ensure users only saw printers relevant to them which made printing complicated and confusing.

The goal when implementing ThinPrint was to allow only the specific session printers to be displayed to the user and to centralize driver management.



Solution – How DCPAH built a better, simpler print environment

DCPAH uses physical desktops and thin clients in a Citrix XenApp environment. DCPAH has 150 employees, all with remote access and using 75 printers. ThinPrint has been deployed for five years and is used by every employee.

Since ThinPrint was installed, DCPAH has decreased the need for printer dri-

vers by more than 80%. Overhead costs for printer maintenance have also decreased due to Active Directory integration.

ThinPrint has significantly reduced time spent on printing issues and DCPAH is now able to allocate that time to other projects. Greg Snider, Network Administrator at DCPAH, most often uses ThinPrint's central printer driver management, saving "a lot of time vs. having to install printer drivers locally." With the centralized, dynamic set up and management coupled with the elimination of driver conflicts, admins are able to spend less time on printing and printer driver administration.

ThinPrint is the fastest and most secure printing solution available, enabling you to significantly increase the efficiency and flexibility for Citrix environments. DCPAH saves \$2000-3000 in direct printing costs, and estimates 200 hours for a full time employee each year by deploying ThinPrint. "I am very satisfied with my investment in ThinPrint and have recommended ThinPrint to others."



ABOUT DCPAH:

The Diagnostic Center for Population and Animal Health (DCPAH) is a full-service veterinary diagnostic laboratory offering more than 800 tests in 11 service sections. In the more than 30 years since its inception, DCPAH has become one of the country's premier veterinary diagnostic laboratories, handling more than 220,000 cases involving approximately 1.5 million tests annually.

www.animalhealth.msu.edu



"Centralized management of Citrix session printers with ThinPrint makes supporting Citrix products much easier."

-Greg Snider, Network Administrator

Facts

Customer:	DCPAH
Sector/industry:	Veterinary Education
Solution:	ThinPrint Engine
IT Infrastructure	Physical Desktops, Citrix XenApp
Number of Employees:	150
Number of Printers:	75



Printing with ThinPrint

Mobile Session Printing with iOS Devices – ThinPrint Mobile Print enables iPad and iPhone users to print directly from any remote and virtual desktop session to local printers.

Remote Desktop Printing – ThinPrint is the leading print solution for environments utilizing Microsoft Remote Desktop Servers.

Thin Client Printing – With ThinPrint, businesses print perfectly even when using thin and zero clients, and employees receive their printouts in full quality on their local and network printers regardless of the actual print scenario in place.

Printing with Macs – With the ThinPrint Client Mac, companies seamlessly integrate Macs into their ThinPrint environment and experience the diverse benefits the print solution offers for the many mac models.

Printing in VDI Environments – With ThinPrint, organizations benefit from comprehensive print support, regardless of whether they have a print server or not in their VDI environment.

Printing from Branch Offices – With a centralized print concept, companies can allow branch offices to be easily integrated and radically reduce administration costs associated with time, hardware and bandwidth requirements as well as eliminate print servers in the branch offices.

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ABOUT THINPRINT

ThinPrint, with more than 15 years of continuous development and internationally-patented ThinPrint technology, is the leading provider of print management software and services for businesses. Whether printing from traditional PCs, mobile devices, thin clients, virtual desktops, or from the cloud, over 25,000 companies across all industries and of all sizes optimize their printing infrastructure and increase productivity thanks to ThinPrint. In addition, more than 100, and growing, Desktop-as-a-Service, and Software-as-a-Service providers deliver reliable, high-performance printing from the cloud to their customers all due to ThinPrint. The investment in ThinPrint leads to a fast ROI because the easy-to-implement and manage print system reduces the burden on IT departments, results in significant performance improvements to the network while ensuring optimal, reliable print support at every workplace. ThinPrint technologies and components enable its use in almost any infrastructure and take into account integration of branch and home offices as well as mobile employees. The solutions are developed and rigorously tested at ThinPrint's headquarters in Berlin – software Made in Germany. Offices in the United States, the UK, Australia and Japan, as well as more than 200 channel partners around the world offer direct and on-site customer care. Thanks to numerous OEM partnerships, ThinPrint technology components are integrated in a variety of terminals, print boxes and thin client of leading hardware manufacturers. Special significance is placed on the strategic partnerships of the company with Citrix Systems, Fujitsu, Fuji Xerox, Hewlett-Packard, IGEL, Konica Minolta, Kyocera Mita, Lexmark, Microsoft, OKI, Samsung, VMware, and Wyse.